



Support that fits your needs

We know getting the support you need when you need it is really important for you to better serve travellers.

That's why we provide different support channels for you:

- [Self-service booking management](#) - so you can amend and cancel bookings yourself without waiting on the phone. It's a new feature we introduced in 2020 based on agent feedback.
- [The Virtual Agent](#) - our online chatbot can help answer your questions while you're in the booking tool such as confirming the booking status. It can even help you to amend a booking.
- [Global 24/7 support center](#) - our team of 3000 are there to provide booking support all day*, every day, helping over 8000 agents each month to support their travellers.
- [An online training academy](#) - full of short articles and videos explaining how you can get the most out of Expedia TAAP, since its launch in 2020 over 15,000 agents have used the Expedia TAAP Academy.
- [Locally based agent support](#) - a global team of 150+ local sales managers that know your local travel landscape can help you reach your goals. Whether providing general support or training your agents, our local teams are here to help you get the most out of Expedia TAAP.

[Check your local support](#)

We really care about your success so we want to give you all the support we can to help you boost traveller loyalty.

Your Expedia TAAP team

*24/7 support is only available in select languages (English, Spanish and Chinese).

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