

Airlines

AEGEAN A3

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OVERVIEW

AEGEAN Airlines, member of Star Alliance, operates a modern fleet primarily composed of Airbus A320 and A321 aircraft, including next-generation of the neo family. The airline serves more than 160 destinations across Europe, the Middle East, North Africa and neighboring regions, with Athens as its main hub and additional bases including Thessaloniki and Heraklion. Its network provides strong connectivity to major European cities as well as key leisure markets.

5 Must Knows

1. AEGEAN is Greece's largest airline with extensive domestic network across Greece and the Greek Islands.
2. AEGEAN has been named "Europe's Best Regional Airline" at the 2026 Skytrax World Airline Awards for the 15th consecutive year and the 16th time overall during its 27 years of operation.
3. Strong European network beyond Greece with 160 flights across Europe, the Middle East and beyond. Available in the GDS under A3.
4. High-quality onboard experience.
5. Member of the Star Alliance since 2010.

EL AL LY

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OVERVIEW

EL AL aims to be the leading and first-choice airline for travel to and from Israel by delivering award-winning service, strong commercial performance and high-quality experiences for customers, employees, and shareholders. As Israel's national carrier, EL AL's identity and history are deeply connected to the country, proudly representing Israel through its aircraft and national flag.

5 Must Knows

1. For the past 5 years, EL AL has won the APEX Five Star Airline Rating for excellence in the following 5 key aspects of the travel experience: cabin crew, service, food & beverage, entertainment system, seat comfort and wi-fi connectivity.
2. In 2026 EL AL has also been ranked among APEX's Top 25 Global Airlines in 2026 for the first time.
3. EL AL focusses on an enhanced travel experience, fleet renewal and a strong loyalty program.
4. More than 3 million members enjoy seamless pointsearning and redemption through EL AL and its partners.
5. 24 strategic airline partnerships give LY passengers access to over 500 destinations worldwide.

KM MALTA AIRLINES KM

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OVERVIEW

KM Malta Airlines connects your clients across Europe, positioned as the ideal Mediterranean gateway with a strong codeshare network of airline partners, including Air France, KLM, Lufthansa, Austrian Airlines, Swiss Air, Brussels Airlines, Turkish Airlines, Emirates, ITA Airways and Air Baltic. KM Malta Airlines connects to major European hubs including Amsterdam and Paris Charles de Gaulle, with onward connectivity across Europe.

5 Must Knows

1. Daily flights from Malta to Amsterdam to connect to the KLM network.
2. Daily flights from Malta to Paris (CDG) connecting to the Air France network.
3. Dedicated Business Class offering more space, premium catering and Fast Track.
4. Economy offers include leather seats, generous seat pitch, baggage flexibility.
5. KM Reward programme: earn and spend on flights, baggage and seat selection.

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OVERVIEW

Grupo SATA is comprised of Azores Airlines, operating international and long-haul routes with an all-Airbus fleet (A321neo, A321LR, and A320ceo) and SATA Air Açores, operating regional inter-island flights across all nine islands of the Azores, with a fleet of Bombardier Q400 and Q200 aircraft. Azores Airlines is the longest-established Portuguese airline at 85 years and a multi-year winner at the World Travel Awards.

5 Must Knows

1. Fly year-round, non-stop to the Azores from Toronto and Montreal.
2. Gateway to 13 Portuguese destinations, including Faro, Funchal, Lisbon and Porto.
3. Free Stopovers in the Azores enroute to Paris, Frankfurt, Barcelona and Praia, Cape Verde.
4. Warm and friendly Portuguese hospitality on board.
5. Code share partner is Westjet and interline Partner is Porter Airlines.

SQ

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OVERVIEW

Singapore Airlines offers Canadian travellers extensive connectivity through its Singapore Changi hub to Southeast Asia, India, Australia and beyond. As a Star Alliance member, Singapore Airlines also benefits from strong partnership opportunities across Canada, especially with Air Canada and Porter. The brand is particularly well regarded for its premium service, product quality and strong appeal among leisure, corporate and VFR travellers

5 Must Knows

1. US gateways – EWR, JFK, LAX, SFO, SEA.
2. Code share with AC and Interline with PD from Canada.
3. Unique flights – JFK/FRA and LAX/TYO.
4. EWR and JFK to SIN routes offer two cabin service only **(Business and Premium Economy).**
5. Agent 360 is SQ's Agent Portal. Agents can register at https://agent360.singaporeair.com/en_UK/us/index

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H2

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OVERVIEW

SKY Airline is one of South America's leading low-cost carriers, offering travelers an affordable and comfortable way to explore the region. With a modern fleet and a reputation for dependable service. SKY connects passengers to an extensive network of destinations across Chile and Peru, as well as key cities throughout South America and Miami in the United States. Committed to safety, efficiency and exceptional value, SKY provides travel advisors with competitive fares, flexible travel options and convenient connections that make both leisure and business travel easy and accessible.

5 Must Knows

1. SKY Airlines is one of South America's leading low-cost carriers with 25 years of experience.
2. Extensive South American network with convenient connections through Santiago and Lima to destinations across Chile, Peru, Argentina, Brazil, Uruguay, the Dominican Republic and Miami, and the gateway to Patagonia .
3. Modern Airbus A320neo and A321 neo fleet .
4. Competitive fares – Canadian travel agents have access to SKY's fares, including BASIC fare in the GDS under H2 as well as competitive group fare offers.
5. SKY has received a 7-star safety rating from Airline Ratings in Chile and Peru.

SA

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OVERVIEW

South African Airways (SAA) offers Canadian travellers access to Southern Africa and the wider African continent through its Johannesburg hub and extensive regional network. While SAA does not currently operate its own nonstop flights to Canada, it benefits from its Star Alliance relationship with Air Canada and other global partners. The airline has a strong appeal for leisure, VFR and corporate travellers to Africa.

5 Must Knows

1. SAA is a full member of Star Alliance, providing access to a broad global network and benefits through frequent-flyer and partner-airline relationships.
2. SAA uses Johannesburg (JNB) as its primary hub, offering convenient connections into Southern Africa and across the continent.
3. SAA has a major network into major African markets including Cape Town, Durban, Accra, Lagos, Nairobi, Harare, Lusaka, Windhoek and Mauritius.
4. SAA offers lie-flat seating in Business Class on its long-haul A330-300 aircraft, as well as priority check-in, lounge access and priority boarding.
5. SAA Voyager Frequent Flyer Programme offers mileage earning and redemption across SAA and Star Alliance partners.

9G

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OVERVIEW

Sun PhuQuoc Airways (SPA) is Vietnam's newest full-service airline, launched by Sun Group in 2025 with Phu Quoc as its central hub. Built on a service philosophy of "Resort in the Sky", SPA is developing a five-star travel experience across every flight, combining Vietnamese hospitality, a modern young fleet and seamless access to Sun Group's premium hospitality and entertainment ecosystem on Pearl Island.

5 Must Knows

1. Warm Vietnamese hospitality, personalized service and a strong focus on comfort.
2. Opportunity to combine flights, hotels and entertainment through the Sun Group ecosystem.
3. Supporting tourism growth in Phu Quoc, one of the world's most sought-after island holiday destinations.
4. Winner of prestigious 2026 Skytrax World Airline Awards, SPA was named Asia's Best Leisure Airline.
5. Rapidly expanding airline domestically and internationally, with routes including TPE, SEL, HKG, SIN and BKK.

Cars

Europcar

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OVERVIEW

Europcar was founded in 1949 and headquartered near Paris. Europcar Mobility Group is a leading global car rental brand with more than 3,500 locations in roughly 130 countries. Its fleet spans city cars, electric/hybrid models, SUVs, luxury vehicles, and commercial vans, delivering reliable, flexible mobility for Canadian travellers worldwide.

5 Must Knows

1. Earn 15% commission on rentals worldwide and 17% on rentals in Australia and New Zealand.
2. Book easily through your GDS or Click4Wheels.com; clients pay at pick-up, and commission is remitted after the vehicle is returned.
3. Choose from three coverage packages: No Coverage, Basic Coverage, or Zero Deductible, to match each client's needs.
4. Offer clients access to 3,500+ stations in over 130 countries, with a broad selection of reliable vehicles.
5. Travel professionals receive 25% off best available rates for eligible personal rentals worldwide, excluding Canada and the U.S.

Cruises

nicko cruises®

Canadian Booking Portal
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OVERVIEW

nicko cruises is a leading European river cruise company with over 30 years of cruising experience, offering intimate journeys across Europe's iconic rivers including the Danube, Rhine, Rhone, Soane, Seine and Douro, boasting a fleet of modern, stylish vessels four and five star vessels. nicko also operates one ocean going vessel for global explorers.

5 Must Knows

1. Premium European River cruising without the premium pricing.
2. Large variety of river cruise itineraries ranging in length from 4 to 19 days.
3. Sailings from March to December, including seasonal itineraries such as Advent, Christmas and New Years.
4. Exceptional 5-day booking option and generous payment schedule.
5. 21 river cruise vessels and one ocean cruise vessel, Vasco da Gama.

UnCruise ADVENTURES

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OVERVIEW

UnCruise Adventures is a multi-award winning, family run adventure cruise company with a commitment to UnHurried, UnScripted and UnBelieveable experiences. With over 30 years in business UnCruise Adventures operates nine expedition vessels that can reach deep fjords and glaciers or cruise into natural bays that large ships cannot.

5 Must Knows

1. Small ship adventure cruising in Alaska, Hawaii, Baja Mexico, Costa Rica, Panama, Galapagos.
2. Ship sizes range from 22 to 86 passengers.
3. Cruise pricing is all-inclusive except for gratuities.
4. Generous Group Policy allows you to hold space up to nine months prior to departure with no deposit.
5. Adventurist Program provides opportunity for greater knowledge and higher commissions.

Tour Operator

Wendy Wu Tours

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OVERVIEW

Wendy Wu Tours offers expertly crafted escorted journeys to Asia and beyond, combining must-see highlights with authentic cultural experiences and carefully selected accommodations. With experienced local guides, included sightseeing and seamless arrangements, your travellers can enjoy a worry-free journey from start to finish.

5 Must Knows

1. Wendy Wu Tours, the award-winning tour specialist, has been operating for over 25 years.
2. Offering fully inclusive touring; airport transfers, centrally located hotels, all tours and 3 meals per day.
3. Escorted group tours, tailor made holidays and private tours to over 40 destinations worldwide, specializing in China and Japan.
4. Variety of tour length, from 7 days up to 26 days or more.
5. Maximum tour size is 28 guests, with 23 being the average and we do offer dedicated Solo tour dates.

Trains

GWR

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OVERVIEW

Great Western Railway (GWR), one of the UK's most iconic rail providers, connects travellers to the heart of England and Wales, delivering reliable, comfortable, and scenic journeys to some of the region's most sought-after destinations. From historic cities to coastal escapes and countryside retreats, GWR makes it easy for your clients to experience the UK by rail.

5 Must Knows

1. GWR's home station is Paddington, stations are in central locations.
2. Offering responsible travel, reduced carbon footprint.
3. GWR offers standard and first class tickets with flexible options.
4. Air & rail tickets available with Air Canada & British Airways through your GDS.
5. Premium Pullman Dining on key west country routes and sleeper service available on overnight journey from Paddington to Penzance.

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iryo

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OVERVIEW

Iryo offers a premium high-speed rail experience in Spain, connecting major destinations with modern, comfortable trains and excellent onboard service. It's a convenient and stylish way for travellers to explore Spain while enjoying more time at their destination and less time in transit.

5 Must Knows

1. Privately owned high-speed rail operator, connecting major cities quickly and comfortably.
2. Enjoy a modern, 100% electric fleet designed for comfort and sustainability.
3. Choose from two Economy and two Business fare options to suit different clients and budgets.
4. Travel agencies can register directly with iryo at agencias.iryo.eu/en.
5. Book groups of up to 30 passengers conveniently online.

Technology

Expedia TAAP

Reservations
online at expediataap.ca
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OVERVIEW

Expedia TAAP (Travel Agent Affiliate Program) is a ready-built booking platform that connects agents to Expedia Group's portfolio of 3M+ properties, 170K+ activities, 500+ airlines, 110+ car rentals & packages. TAAP was envisioned to empower travel agencies by providing access to Expedia's global travel supply, competitive rates & powerful tools. Use TAAP for its wide breadth of quality travel supply, impressive rates, last-minute availability & world-class booking experience.

5 Must Knows

1. Extensive inventory of 3,000,000+ accommodations including vacation rentals, 220,000+ activities, cars, flights, and packages.
2. Find exclusive B2B Rates for international hotels, including almost all luxury brands.
3. Competitive earnings are based on your gross sales (including taxes) and paid monthly.
4. Learn everything for agents with the Expedia TAAP Academy.
5. Access to exclusive deals and promotions.

MY CRUISE GROUPS

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OVERVIEW

My Cruise Groups provides full end-to-end group reservation and inventory management software for single or multi group departures, tour operating allocations and charter(s) for ocean and river cruises. The platform is fully branded and web based.
Client friendly 24/7 booking platform offering real-time payments, automated customer email confirmations, cancellations anchored by Agency Dashboard with full reporting and notification suite.

5 Must Knows

1. Custom branded website dedicated to your cruise group sales 24/7 with self-service booking platform.
2. Site fully loaded with ship's content, descriptions and sailing information.
3. Self-management tools to set pricing, cabin availability, terms and conditions.
4. Convenient invoicing, payment and accounting tools with a full Reporting Suite.
5. Cloud hosted, secure platform, GDPR compliant (encrypted formats), payment processor to own merchant account.

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