



Our clients' satisfaction is our priority. We constantly improve our services to meet the needs and expectations of passengers. At every stage of the journey, we support the comfort of traveling in these exceptional times.



Flexible FLEX tariffs

For the convenience of passengers, we have prepared flexible tariffs that will provide more freedom when planning a trip. The offer includes the Economy FLEX PLUS, Premium FLEX PLUS and Business FLEX PLUS tariffs. We remind you that the ticket can be fully refunded within 24 hours of purchase.

Please [click here](#) for complete information on FLEX Plus Tariffs.

We guarantee flexible management of reservations. We are extending the possibility of changing reservations made until 31/05/2021, without additional fees. If the trip cannot take place on the booked date, the passenger may change date or destination of travel at no extra cost.



Flexible
rebooking
options

Please [click here](#) for complete information on these options.

We constantly care for the safety of our passengers and crew, which is why we carry out all flights with the highest standards and in accordance with the #FlySafeFlyLOT procedure.

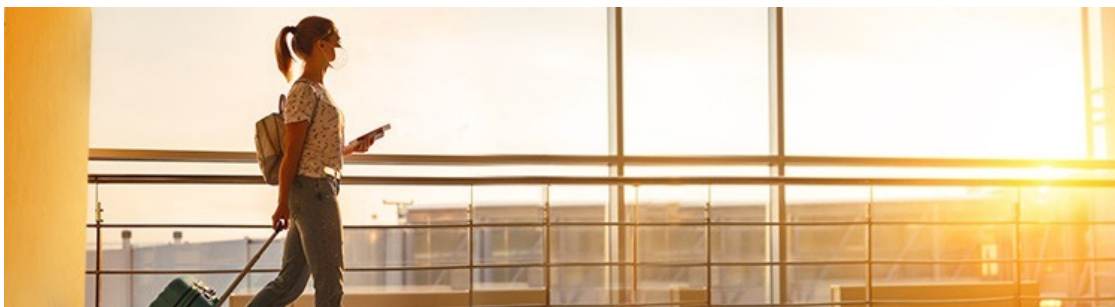


#FlySafeFlyLOT

We encourage our passengers to read all information about our [#FlySafeFlyLOT](#) procedure which will help to prepare for your trip - at the airport and on board.



LOT Polish Airlines reserves the right to change or cancel the above information at any time



Questions? Call LOT Sales Support at 855.735.5568
or email salesupport@lot-us-ca.com

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