

# Ski Destination Miniseries with Expedia TAAP

Spotlight: Ontario (Blue Mountain)

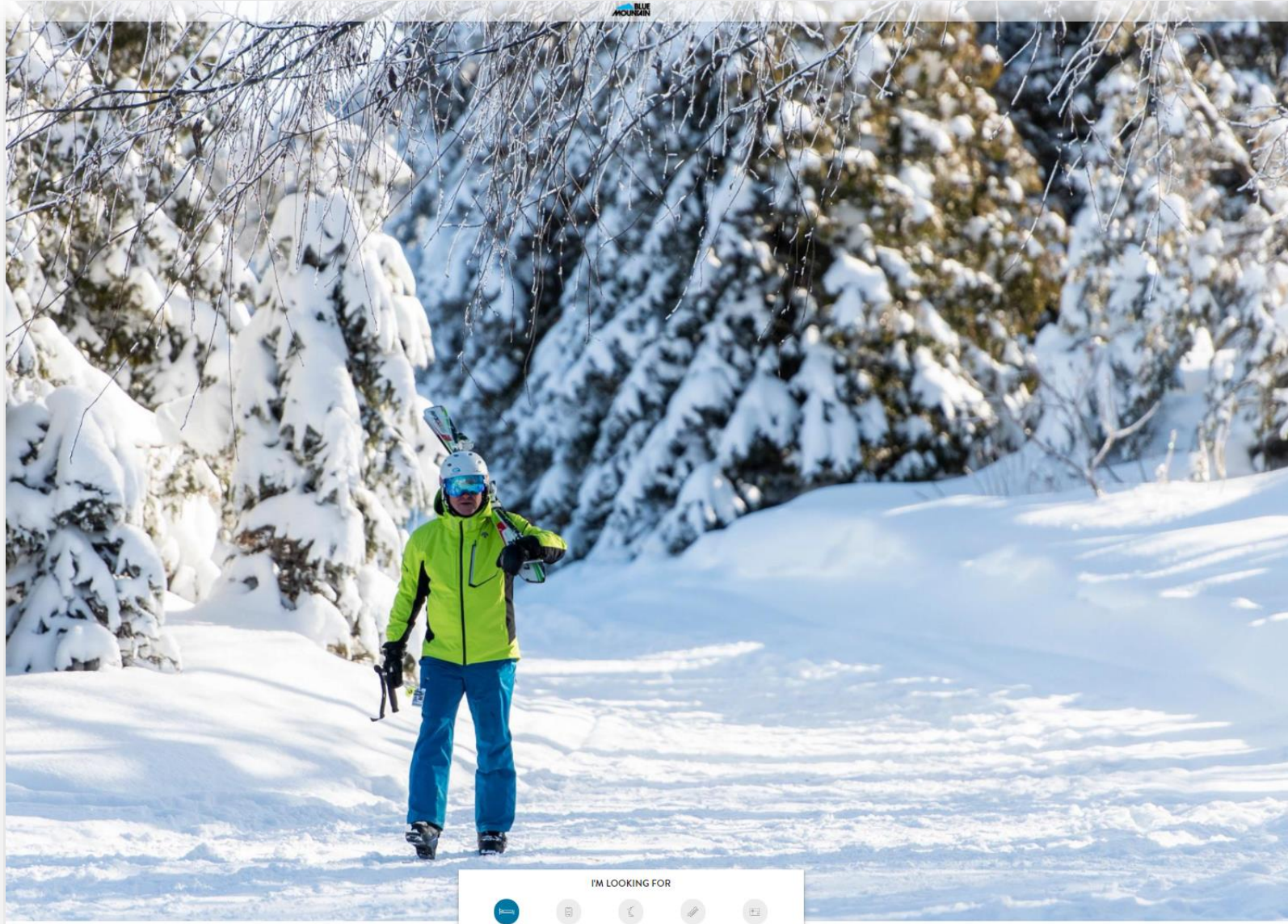
December 17, 2020



 **BLUE  
MOUNTAIN**

**expedia group**™  
 partner solutions

# Websites for Reference – Blue Mountain



**Quick Link:**

[www.BlueMountain.ca](http://www.BlueMountain.ca)

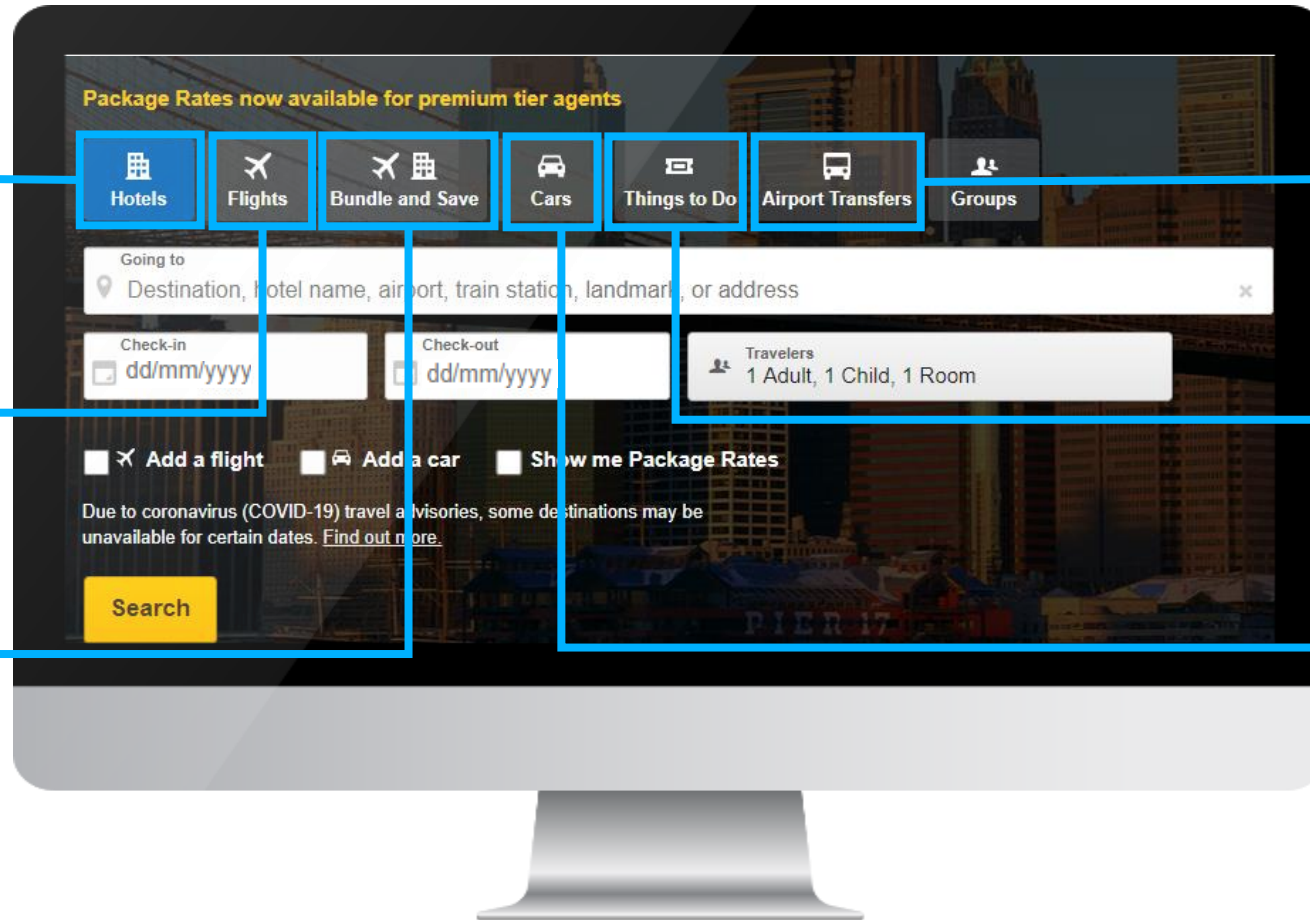
# Our travel supply - Ontario

All travel supply is the same as on the Expedia Site

 **7,700+**  
accommodations

 **Airlines** incl. low-cost carriers

 **Bundled Packages**



 **Airport accommodation transfers**

 **300+**  
activities

 **Car rental companies**

Groups takes you to Hotelplanner.com, all earnings and questions are directed to them



# Things to Do – Ontario

Searching directly from the TAAP Homepage

The screenshot shows the Expedia TAAP homepage with the 'Things to Do' tab selected. The search bar is filled with 'Ontario, Canada'. Below the search bar, there are fields for 'From' and 'To' dates, both showing 'dd/mm/yyyy'. A yellow 'Search' button is located at the bottom left of the search area. A disclaimer about COVID-19 travel advisories is visible below the date fields.

Hotels Flights Bundle and Save Cars **Things to Do** Airport Transfers Groups

Destination  
Ontario, Canada

From dd/mm/yyyy To dd/mm/yyyy

Due to coronavirus (COVID-19) travel advisories, some destinations may be unavailable for certain dates. [Find out more.](#)

Search

1. Enter your destination

2. Enter visit duration

3. Click Search!

# Things to Do - Ontario

## Search results

**Travel update**  
The destinations you are traveling to may have restrictions in place due to COVID-19.  
[Find out more](#) [Dismiss](#)

**Sort By**

☒ Recommended

☐ Price (low to high)

☐ Price (high to low)

**Search for an activity**

🔍 Enter a keyword

**Filter By**

**Cleaning and safety practices**

☐ Enhanced cleaning  
Activity suppliers taking additional steps to clean and sanitize

**Recommendations**

☐ Free cancellation

☐ Deals

☐ Family friendly

☐ Selective hotel pickup

**Tours & activities**

☐ Tours & day trips

☐ Cruises & boat tours

☐ Private & custom tours

☐ Air, helicopter & balloon tours

☐ Water activities

**Tickets**

☐ Attractions

☐ Theme parks

☐ Transportation

☐ Shows & concerts


**Interests**


☐ Food, drink & nightlife


☐ History & culture


☐ Shopping & fashion


**Enhanced cleaning**  
Find activities where additional steps are taken to clean and sanitize in response to COVID-19. This information is provided by our partners.  
[Show activities with enhanced cleaning](#)

**Niagara Falls SkyWheel Admission Ticket**  
Gaze down at unobstructed views of Niagara Falls from your lofty perch in one of the gondolas of the Niagara SkyWheel. Towering 175 feet (53 m) above the gro...  
🕒 15m  
4.3/5 (42 reviews)  
Free cancellation available  
**\$12**  
per adult

**Bird Kingdom Niagara Falls**  
Bird Kingdom is the World's Largest Free-Flying Indoor Aviary. Discover hundreds of tropical birds as you explore the pathways throughout the multilevel rain...  
🕒 1h  
4.4/5 (48 reviews)  
Free cancellation available  
**\$15**  
per adult

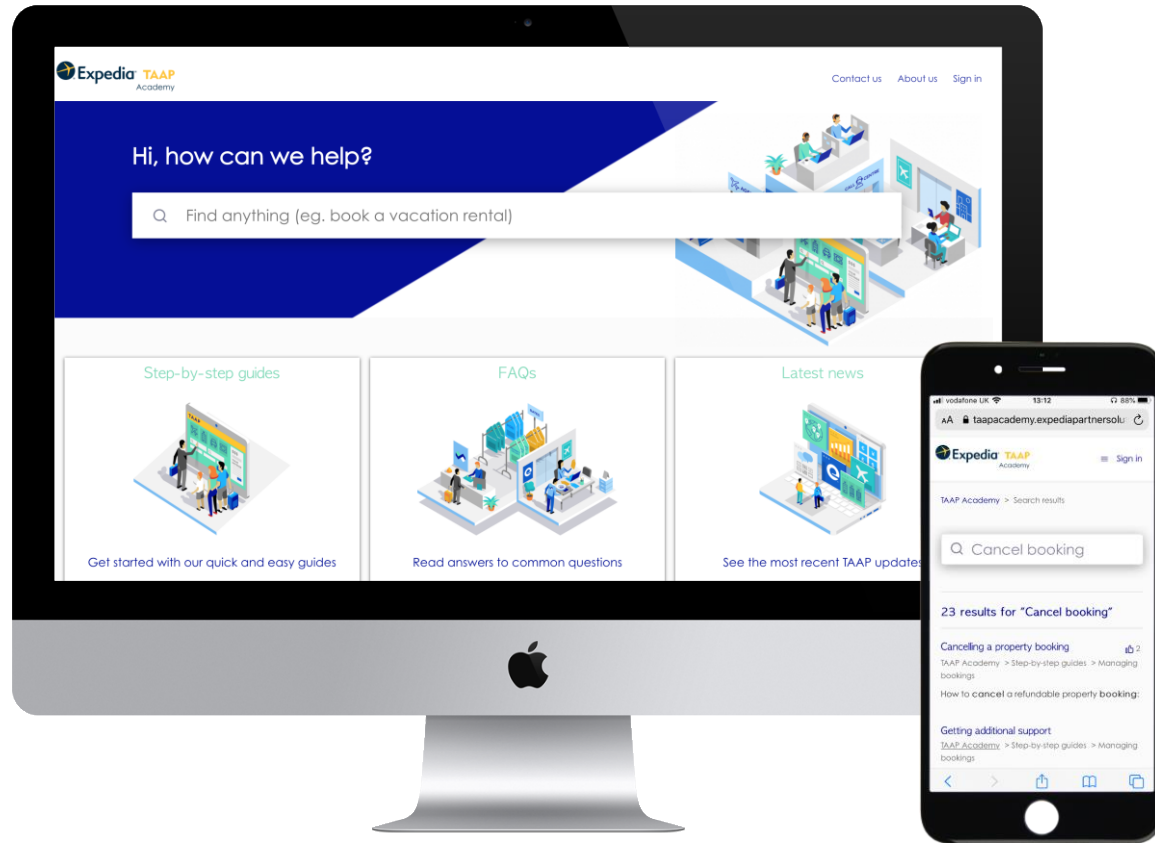
 Need a ride between the airport and your hotel?  
[Get ground transportation](#)

**Plaza Premium Lounge at Toronto Pearson International Airport (YYZ)**  
Level 3, Domestic Departures, Terminal 1 0530 - 2130 daily International Departures, Terminal 3 Temporarily closed Terminal 1, US Departures, 0530 - 1930 dai...  
🕒 3h+  
3.3/5 (59 reviews)  
Free cancellation available  
**\$43**  
per traveler

**Niagara Falls Day & Night Tour - Cruise & Dinner (Optional)**  
Experience our award winning tour to the Falls with our Trained and Professional Tour Guides for last 25 years. We'll help you create the perfect once in a l...  
🕒 10h 30m+  
4.6/5 (16 reviews)  
Free cancellation available  
**\$140**  
per adult

# The Expedia TAAP Academy

Knowledge at your fingertips



The Academy allows you to:

- ✓ Learn how to use all the great functionality in Expedia TAAP with 30+ short videos and guides
- ✓ Find quick answers to common questions with a library of FAQs
- ✓ Stay up to date with Expedia TAAP news through our notification hub

# Snapshot of the guides available

Learn tips and tricks on how to get the most out of Expedia TAAP

## Making bookings

- ✓ Booking a hotel
- ✓ Booking a vacation rental
- ✓ Booking things to do
- ✓ Searching for package rates
- ✓ Finding B2B rates

## Managing bookings

- ✓ Modifying a property booking
- ✓ Canceling a property booking
- ✓ Managing a Vrbo booking
- ✓ Resending the booking confirmation
- ✓ Sending a travel vouchers

## Leveraging reporting

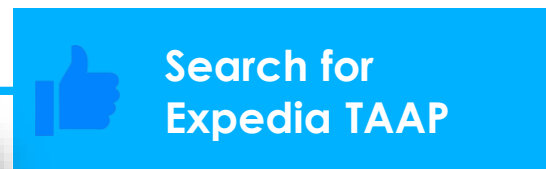
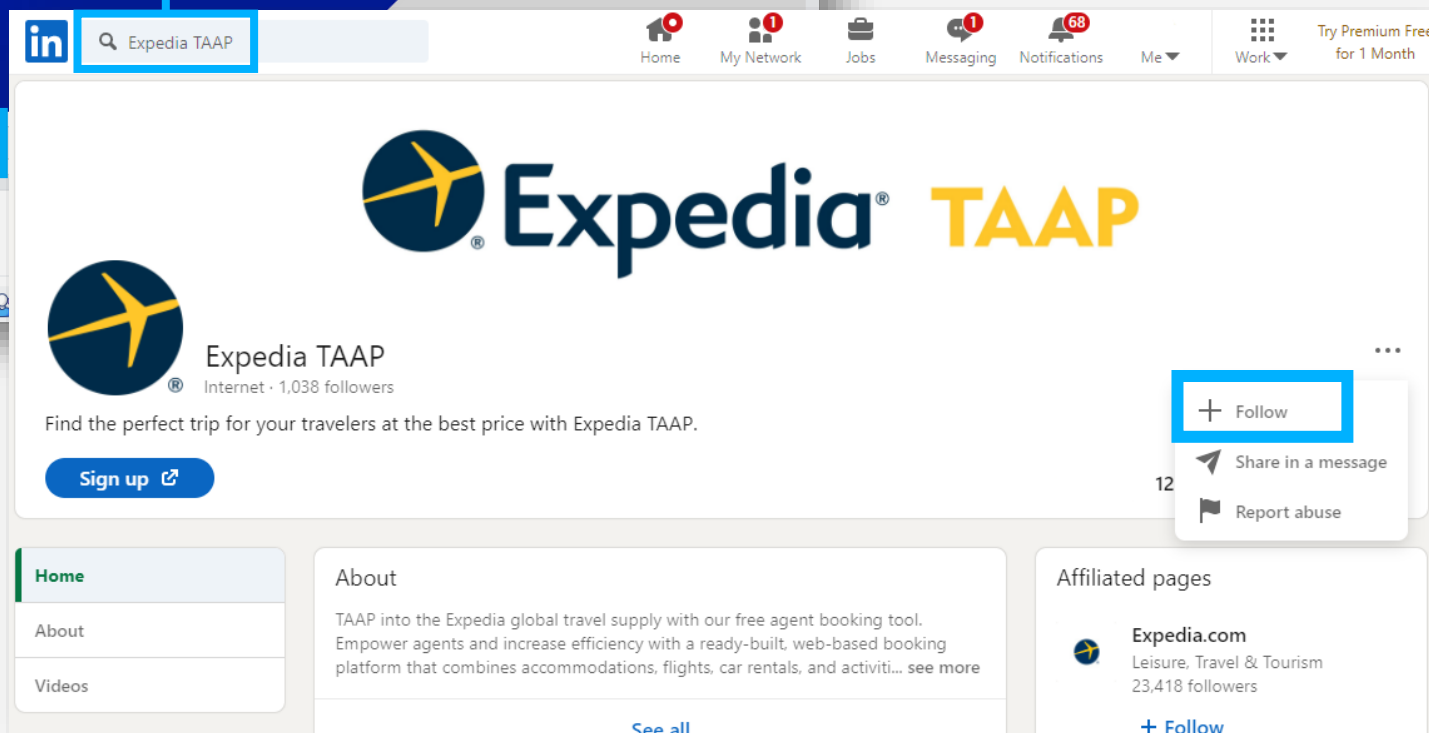
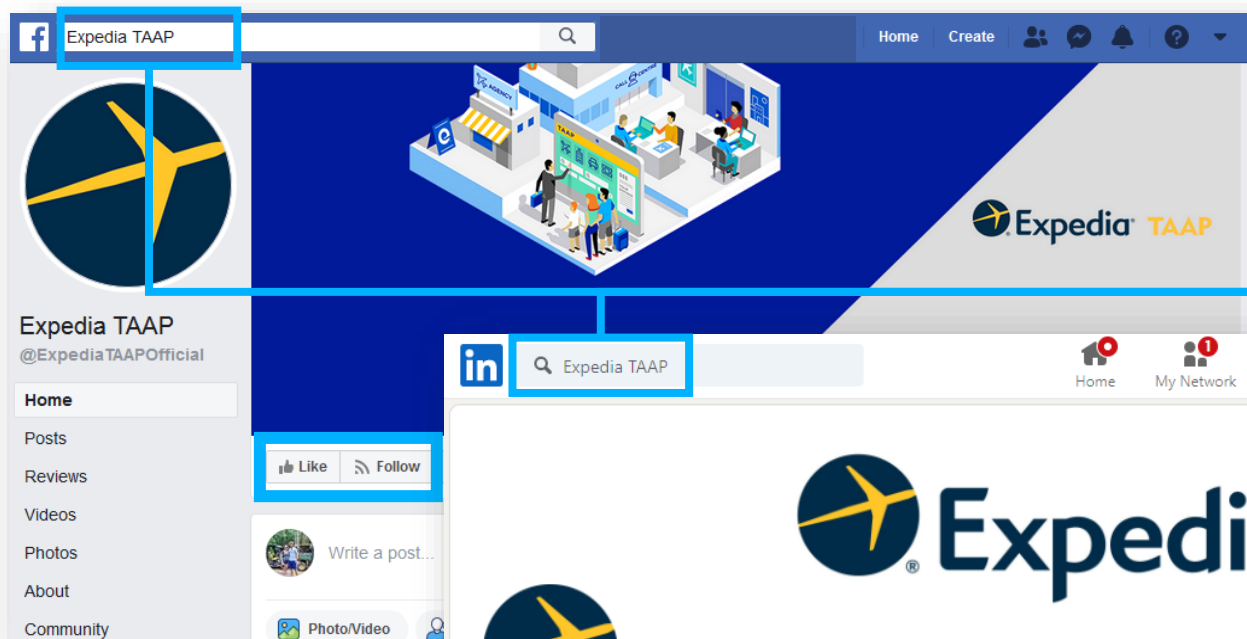
- ✓ Using the Itinerary Report
- ✓ Using the Compensation Report

## For Travel Agency Managers

- ✓ Inviting agents to join my account
- ✓ Managing and suspending agents

# Expedia TAAP Social Media

Like and Follow us on Facebook and LinkedIn



- Important Updates
- Announcements
- FAQ's
- Useful tips
- Features



# Expedia TAAP Agent Support Overview

USA & CANADA TAAP Sales Support email: [support@expedia-agents.com](mailto:support@expedia-agents.com)

	Self-service Fastest option	Customer Service CA: 1 877 332 3560 (opt 1)	Sales Support CA: 1 877 332 3560 (opt 2)
Resend Confirmation Email / Reconfirm Booking	✓	✓	✗
Cancel booking	✓	✓	✗
Modify booking – Traveler names, room types accessibility, special requests, dates, room type, occupancy	✓ *	✓ *	✗
Booking Escalations & Relocations	✗	✓	✗
Account or commission related questions	✗	✗	✓
Agent training <a href="https://expediapartnersolutions.com">TAAPAcademy.ExpediaPartnerSolutions.com</a>	✓	✗	✓

\*At the discretion of the supplier

<https://expediapartnersolutions.com/covid-19>

# Thank you!

## Questions?

